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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I had ATT landline and DSL service for many years. Over time, their prices increased and their customer support decreased. They became increasingly difficult to deal with. They were so big that they just didn't care.

Then I switched to an independent carrier, Sonic. It's like night and day. They care about keeping my account. Their costs are reasonable and their support is first rate. When I call, I get someone right away, and more importantly, it's someone who can actually handle my issue.

I am squeaking by on DSL and am anxiously awaiting for the day that I can get fiber service from Sonic. ATT and Comcast offer faster speeds but I just can't deal with their poor customer service.

Please don't let US Telecom and the other big guys run out the little guy.

Andrea Tanemura